

“You Want To Go Where Everybody Knows Your Name and Their Always Glad You Came...”

CONCIERGE COLORADO – Thoughts by Elizabeth Taylor, Director Rehabilitation and Sports Medicine

“Certainly,” Jeremy says with the accent of Curly from the Three Stooges. Translation: It will get done, without a doubt, no need to worry. This is the attitude of not only Jeremy, the manager of Concierge Colorado, Patty, Jeremy’s sweet side-kick, but also its owner, Todd Wheeler.

Concierge Colorado was introduced to P/SL three years ago and my life has not been the same since. I have come to depend on Concierge Colorado to provide balance in my life by adding a personal assistant to my family. Like many people, I work long days and still need to manage my other job – my family. You name it; Concierge Colorado has taken care of it for me. They have handled my dry cleaning; found me the last Christmas sleigh bell for my collection; taken my car in for repairs; purchased books, light bulbs, groceries, and paint; found me a lawn service and a mechanic, and the list goes on. “Jeremy, it’s an emergency,” I say at least twice times a month. It is so nice to be able to take something off of my to-do list and put it on Jeremy’s.

Concierge Colorado handled over 11, 000 requests for service at P/SL last year. A staggering number but, to tell you the truth, I felt like I was the only one asking for assistance because they have a knack of making me feel like I have my very own personal assistant. The staff at Concierge Colorado has worked to develop relationships with our employees. They truly care about the leak under your sink and whether or not your Grandmother’s birthday present arrives on time. They have also managed to integrate their presence into the culture at P/SL. They volunteer to help at community functions like the 9Health Fair and the March of Dimes walk. Oh, and at Christmas, Jeremy even wore a Santa suit for two hours!

There are many benefits to having Concierge Colorado as part of the P/SL experience. Their presence improves recruitment and employee satisfaction. My biggest benefit...being able to walk in their offices and hear them say, “Oh my Gosh, its Elizabeth Taylor.” They’ve been doing this for the past three years and it still makes me laugh. No kidding. Concierge Colorado, thanks for being part of my life.

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