

November 17, 2006

Todd Wheeler
CEO, Chief Enthusiasm Officer
Concierge Colorado,
Hospital Concierge of America

Dear Todd,

I am writing on behalf of a grateful and satisfied staff. The services you provide for the employees of Presbyterian/St. Luke's Medical Center are a wonderful benefit to our busy team.

Staff satisfaction scores are proof that our employees truly value the services you and your team from Concierge Colorado provide. I know many staff members who use Concierge Colorado who say that your team goes the "extra mile" to help them with everything from routine dry cleaning and oil changes, to challenging, time consuming tasks. They turn to you because they know you will have a creative solution for their many needs.

We also appreciate that you and your staff are attentive, courteous, and ready to help our staff at a moments notice. You and your team contribute to our ability to put patients first by helping our employees complete their personal tasks. Keep up the great work, and thanks again for the great customer service you and your team provide.

Sincerely,



George Abbott
Director of Public Affairs & Marketing